

# COMPUTER SUPPORT TECHNICIAN CERTIFICATE

The purpose of this certificate is to prepare the student for an entry-level computer support or repair position. The student will learn to perform tasks such as installation, configuration, diagnosing, preventive maintenance, and optimization of PC hardware and software. Computer network and security concepts will be taught, as well as, customer service skills. The core computer courses will map to the latest CompTIA certification objective. This certificate may be applied toward the Associate of Applied Science in Business or Associate of Applied Science in Technology.

## Requirements

Code	Title	Credits
<b>Required Coursework</b>		<b>29.00</b>
CIS-101	INTRO TO COMPUTERS & SOFTWARE	
CIS-112	CISCO I <sup>1</sup>	
CIS-121	COMPUTER SCIENCE I <sup>1</sup>	
CIS-220	COMPUTER TECHNICIAN ESSENTIALS <sup>1</sup>	
CIS-224	COMPUTER REPAIR ESSENTIALS <sup>1</sup>	
CIS-240	INTRO TO NETWORKING <sup>1</sup>	
CIS-241	INSTALL & CONFIGURE A WINDOWS NETWORK <sup>1</sup>	
CIS-245	NETWORK SECURITY <sup>1</sup>	
CIS-270	PC OPERATING SYSTEMS <sup>1</sup>	
<b>Select 2 courses from the following</b>		<b>6.00</b>
CIS-113	CISCO II <sup>1</sup>	
CIS-151	ETHICAL HACKING I <sup>1</sup>	
CIS-172	LINUX OPERATING SYSTEMS <sup>1</sup>	
CIS-243	ADMINISTRATING A WINDOWS SERVER <sup>1</sup>	
CIS-272	LINUX OPERATING SYSTEM ADMINISTRATION <sup>1</sup>	
<b>Total Credits</b>		<b>35.00</b>

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Course has prerequisite(s)

Tuition is calculated by contact hours per semester.

Current/Updated: 07/23/2019